

GME RESOURCE

UCF College of Medicine
Office of Faculty Development

Tips for Creating a Positive Learning Experience

When considering how to create a positive learning experience for both preceptors and learners, it is important to define the learning environment prior.

Clinical learning environment (CLE) includes:

- Learner perceptions and experiences (psychology and education)
- Social relations and physical spaces where learning occurs (sociology and education)
- Organizational culture that impact learning (sociology and anthropology)

Within each component of the CLE the following must occur:

- Ability to determine where the learner is at across competencies and use of that knowledge in teaching and motivating them
- A relationship or culture that promotes and values feedback
- Psychological safety (tends to come with the prior two!)

Tips for fostering a Positive Learning Experience:

- 1. Offer opportunities for learners to speak with you. Avoid the 'fly by' technique.
- 2. Avoid interrupting learners when you think you know what they're saying.
- 3. Get to know learners outside of the clinical setting.
- 4. Emphasize differences in each case.
- 5. Introduce them to your patients and the team.
- 6. Include students, avoid them becoming a shadow.
- 7. Never complain about other students or team members.
- 8. Include them in team interactions.
- 9. Respond to learner's questions, opinions, or recommendations without contempt.
- 10. Capitalize on expertise! Both of your opinions are valuable.

