Unable to Open Outlook (Email), Word, Excel, SharePoint, or Other Microsoft 365 Applications

- If you are experiencing issues one of the Office 365 (O365) applications, or receiving an unlicensed product warning:
- Submit a M365 license request by following the steps in KB0116384 - M365: Access to Microsoft 365 or Licensing Issue.

O365 Applications include:
- Outlook
- Word
- Excel
- PowerPoint
- SharePoint Online

How to Submit “YourIT” ticket for Microsoft Office 365

Complete Request Microsoft Office 365 for user provisioning or access. Submission of this request will allocate a SaaS user license subscription and provide the ability to use the full Microsoft Office 365 suite software product line.

- Name
- Email address
- Supervisor/COR

This information is auto populated from the user account profile.