1. **Do I need to have previous experience or education in Spanish to participate in the course?** No, all students are welcome to sign up for the course.This is an asynchronous course with several required assignments to be completed and a virtual simulated patient encounter session normally scheduled at the end of your block. Lessons through our Canopy Learn online platform might be a bit challenging for students who are at beginner’s level. You might find modules 1 and 2 are easier to complete, and module 3 might be a bit more advanced. Please remember this is not a Spanish language course, but a Medical Spanish course where you will learn how to better communicate with your patient in Spanish in a healthcare setting. Our conversation sessions are always divided into two groups - beginners’ and advanced (intermediate level students always join the advanced group).
2. **What is the due date for all required assignments?**  Students will always have until EOD of the day of their scheduled SP virtual session to complete and submit all required assignments for the course. You will need to complete all required coursework by that specific date to get full credit for the course and for Dr. Castiglioni to complete your evaluation in OASIS.
3. **If I am not able to attend the scheduled virtual SP session for my block, could I reschedule it to a different date?** Yes. Please reach out to Brenda Perez, our coordinator for the course, so she can reschedule your practical session to another date. We hold 4 practical sessions per academic year in November, December, February, and April. Keep in mind that if your schedule conflict happens during the month of April, we have no alternate session to offer you. Our April session is the last session offered during the academic year for our Medical Spanish learners. You will need to reach out to Brenda Perez at [Brenda.Perez@ucf.edu](mailto:Brenda.Perez@ucf.edu) and copy Dr. Castiglioni on the email to notify them of your schedule conflict as soon as you become aware of it.
4. **If I changed my SP virtual session to a later date, can I finish/submit the rest of the required assignments on the day of the SP session?** Yes, you will have until EOD of the day of your scheduled virtual SP session to complete all required assignments for the course.
5. **What if I’m not feeling well the day of the virtual SP session or during any of the conversation sessions?**  Please reach out to Brenda Perez at [Brenda.Perez@ucf.edu](mailto:Brenda.Perez@ucf.edu) so she is aware. If you call in sick on the day of your SP virtual encounter, you will need to be rescheduled to a different date. Keep in mind that if you call in sick during the last SP virtual session of the academic year (April date), you will need to contact Dr. Castiglioni directly at [Analia.Castiglioni@ucf.edu](mailto:Analia.Castiglioni@ucf.edu) and submit an excused absence form for her review.

1. **If I have a schedule conflict with the dates offered as part of the conversation sessions and can’t complete the two sessions required as part of my block, can I participate during the next round of conversation sessions for the following block?** Yes. We always offer three conversation sessions during each block and students are required to attend two of those sessions. These are always scheduled during weeks 2, 3 and 4 of each block. If you have a schedule conflict that prevents you from completing your two required conversation sessions as part of your block, just reach out to Brenda Perez to explore other options.
2. **Does the reflective essay need to be written in Spanish?** No. We prefer you write your essay in English.
3. **Do we need to complete the Infectious Disease module in Canopy?** No, this module is optional, and it is not required as part of the course. It could be used for additional practice.
4. **Can I switch blocks after I signed up for a specific block?** Yes. You will need to notify the Office of the Registrar at [mdclinicalscheduling@ucf.edu](mailto:mdclinicalscheduling@ucf.edu) for any changes to your registration as part of the course.
5. **Is the SP session in person or in virtual form?** All SP simulated sessions for this course are in virtual form via Zoom. Our coordinator for the course will send you the student rotation a few weeks prior SP session.
6. **Would I be graded during the virtual SP session?** No, this is a formative session. No grade is given.