

Keeping Neighbors In Good Health Through Service: KNIGHTS Clinic

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Identifying a Need

- ❑ A Needs Assessment was conducted by charter class members Ashley Ferrara and Brittany Moscato for the FIRE (Focused Individual Research Experience) module at UCF College of Medicine.
- ❑ The county's greatest medical needs and gaps in current services were identified. The survey also provided an understanding of the clinic's organization and management, and established community relations.

Development

- ❑ A core group of medical students developed committees with the primary goals of:
 - ❑ Site Development
 - ❑ Finance
 - ❑ Fundraising
 - ❑ Organizational Development
 - ❑ Media Relations
 - ❑ Community Referrals
- ❑ A partnership was formed with Grace Medical Home, a group of compassionate community health professionals dedicated to the goal of providing continuous, comprehensive care to the uninsured population of Orange County.
- ❑ This partnership allows the KNIGHTS Clinic to offer care to the many patients on the Grace Medical Home waiting list.
 - ❑ The KNIGHTS Clinic benefits by working in an established facility with an existing quality infrastructure.
 - ❑ Grace Medical Home benefits by a partnership with the University of Central Florida and its extensive resources.
- ❑ Student committees developed a comprehensive handbook outlining standard operating procedures and role descriptions for students and faculty at the clinic.
- ❑ Programs are being designed by medical students to develop volunteer roles to work with other local professional schools including Nursing, Pharmacy, Dental, and Social Work.

Learning Behind the Scenes

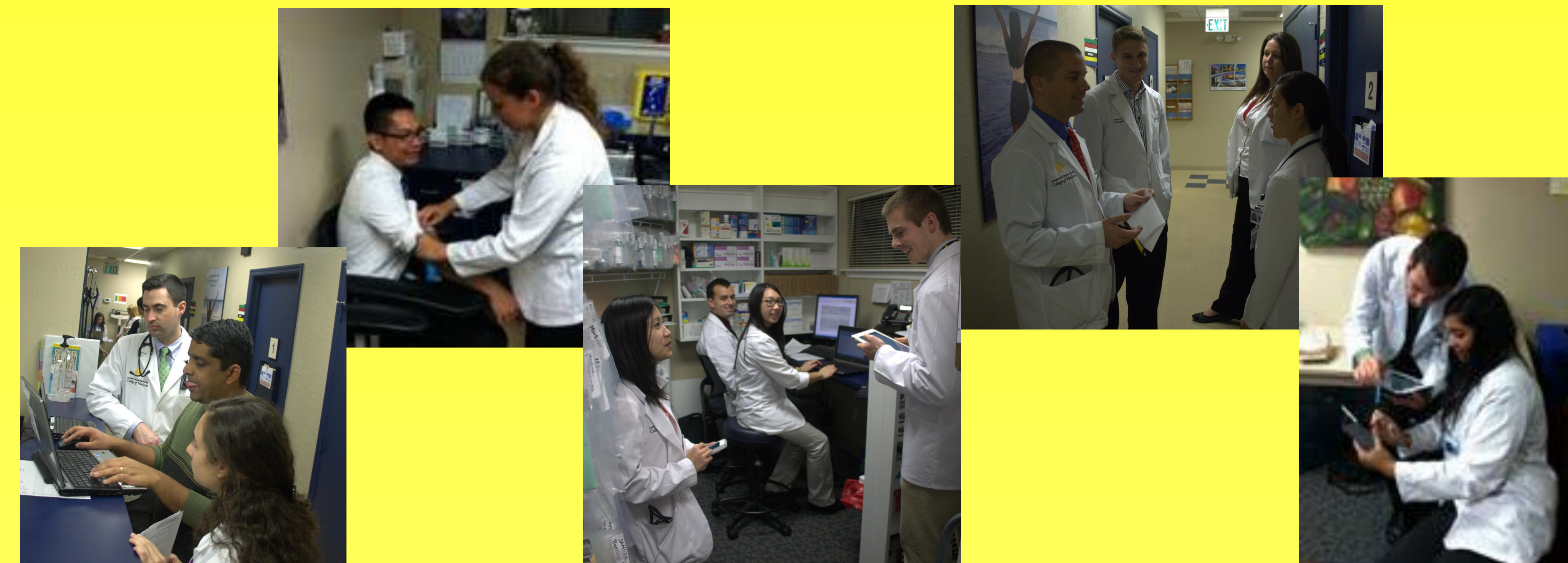
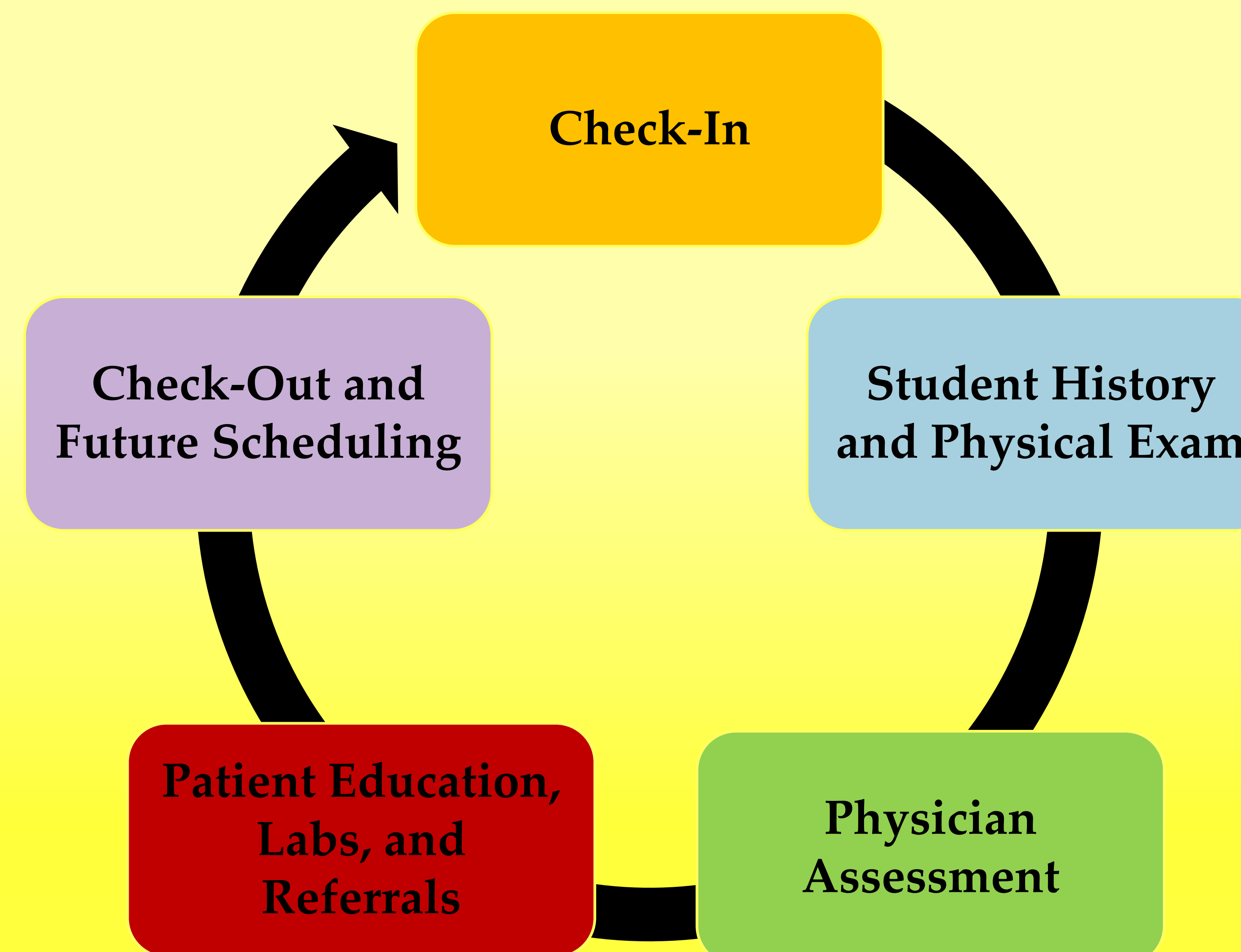
- ❑ Students are overseen every step of the way in the clinic, but what about the important details that take place outside of the clinic? A Faculty Director works in concert with a student elected Board with one to two students representing each vital committee.
- ❑ Committees include: Community Relations / Referrals, EMR / Website, Finance, Fundraising, Laboratory, Media Relations, Patient Education, Pharmacy, Research, and Volunteers

Student, Staff, and Physician Collaboration



Clinic Work Flow

Figure 1 (right):
Students are trained and participate in every step of the process.



KNIGHTS Clinic Opening

- ❑ On January 31, 2013, the KNIGHTS Clinic held its first clinic night at Grace Medical Home after hundreds of hours of student preparation.
- ❑ Four patients were seen as students provided services in every aspect of the clinic: check-in, patient interviews, laboratory specimen collections and more.

Progress

- ❑ The KNIGHTS Clinic has held three sessions and has seen fourteen patients (ages 19 – 64).
- ❑ KNIGHTS is open the first Thursday of every month with the expectation to move to twice a month in the near future. Our ultimate goal is to open weekly.
- ❑ The KNIGHTS clinic is completely student run under the supervision of our Faculty and Medical Directors. While the clinic is student run, a licensed physician sees every patient. Students follow-up on lab reports and notify physicians of pertinent results, while also ensuring patients are scheduled for follow-up appointments.
- ❑ The KNIGHTS clinic is an excellent learning opportunity for the students to develop an understanding of how a clinic operates and also offers clinical exposure early in their education.
- ❑ In recruiting primary care physicians and specialists from the community and raising \$30,000, students have produced an operational and financially sustainable organization that will continue to grow and provide much needed care.

Acknowledgements

- ❑ Our community sponsors, the Diebel Legacy Fund at the Community Foundation of Central Florida and the Winter Park Health Foundation.
- ❑ Faculty Director: Dr. Judith Simms-Cendan
- ❑ Medical Director: Dr. Pinkal Patel
- ❑ Grace Medical Home: Dr. Marvin Hardy, Dr. Ken Frasier, Stephanie Garriss, and team
- ❑ Volunteer Physicians: Dr. Caridad Hernandez, Dr. S. Rafik Bouaziz
- ❑ M1 KNIGHTS Board: John Axley, Daniel Castillo, Page Druce, Benjamin Edmonds, Elissa Engel, Scott Furer, Ashley Humphries, Errol Inci, Chris Jacobs, Jennifer Loftus, Grace Logan, Brian Manzi, Matt Mui, Kevin Patel, Gil Thompson, Tina Udhwani
- ❑ M2 KNIGHTS Board: Mike Arnold, Kayla Avery, Cathleen Courtney, Heidi Emrani, Glenn Gookin, Heather Holstein, Wan Xing Hong, Erin Kane, Nick McKenna, Ron Mercer, Jenn Morgan, Phil Romanski, Chauni Van, Megan Vu, Lynda Yu
- ❑ M3/M4 Advisory Board: Ashley Ferrara, Joseph Legacy, Brittany Moscato